

The Script-Everyone Has a Role

•**Observer-Safety**

- Note how team members achieved a safe environment by providing and directing care that protects the patients, family and team members.
- Provide specific examples of safety concerns related to the objectives of the scenario.
- Note any safety concerns

•**Observer-Teamwork and Collaboration**

- Note how participants functioned effectively as team members to provide care to patient
- Give examples of effective collaboration and areas for improvement.

•**Observer-Patient Centered Care**

- Note how team members recognize the patient and/or family member as a partner in providing compassionate care
- Note if the team promotes and supports the emotional, mental and social wellbeing of the patient and family.
- Give examples

•**Observer-Communication**

- Note how team members use effective communication to communicate with patient, family and each other.
- Note if the team directs nursing care of the patient and family that incorporates teaching of prevention and/or early detection of health problems
- Give examples

•**Observer-Infection Control**

- Note how team members are using universal precautions
- Note how team members are adhering to infection prevention standards such as isolation protocols, using sterile technique when appropriate, etc.
- Give examples